

LAW OFFICES OF
McGINN & GIBB, PLLC

A PROFESSIONAL LIMITED LIABILITY COMPANY
PATENTS, TRADEMARKS, COPYRIGHTS, AND INTELLECTUAL PROPERTY LAW
8321 OLD COURTHOUSE ROAD, SUITE 200
VIENNA, VIRGINIA 22182-3817
TELEPHONE: (703) 761-4100
FACSIMILE/DATA: (703) 761-2375; 761-2376
E-MAIL: MCGINNGIBB @ AOL.COM

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SEAN M. MCGINN
PHILLIP E. MILLER†
FREDERICK E. COOPERRIDER†
JAMES E. HOWARD†
JAMES N. DRESSER
JOHN J. DRESCH
SCOTT M. TULINO
†MEMBER OF BAR OTHER THAN VA

ANNAPOLIS, MD OFFICE
FREDERICK W. GIBB, III
MOHAMMAD S. RAHMANT
PAMELA M. RILEY†

January 3, 2005

VIA FACSIMILE
(Total No. of Pages Transmitted: 17)

To: Examiner Wen Tai Lin
Group Art Unit No. 2154
U.S.P.T.O.

Facsimile No.: (703) 872-9306

From: Frederick E. Cooperrider

Facsimile No.: (703) 761-2375 or 76

Re: Enclosed Amendment Under 37 C.F.R. § 1.116
U.S. Patent Application Serial No. 09/559,065
Attorney Docket No. YOR999-479
Our Reference: YOR.146

Dear Examiner Lin:

Enclosed is an Amendment Under 37 C.F.R. § 1.116 responsive to the Final Office Action mailed on November 2, 2004, which we request that you enter and which should place the above-referenced case in condition for allowance.

Thank you in advance for your kind consideration on this case.

Very truly yours,



Frederick E. Cooperrider
Registration No. 36,769

FEC/jkm
Enclosure

JAN 03 2005

S/N 09/559,065
Docket: YOR919990479US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Goldszmidt, et al.

Serial No.: 09/559,065

Group Art Unit: 2154

Filed: April 28, 2000

Examiner: Lin, Wen Tai

For: METHOD AND APPARATUS FOR DYNAMICALLY ADJUSTING
RESOURCES ASSIGNED TO PLURALITY OF CUSTOMERS, FOR
MEETING SERVICE LEVEL AGREEMENTS (SLAs) WITH MINIMAL
RESOURCES, AND ALLOWING COMMON POOLS OF RESOURCES TO
BE USED ACROSS PLURAL CUSTOMERS ON A DEMAND BASIS

Commissioner for Patents
Alexandria, Virginia 22313-1450

AMENDMENT UNDER 37 C.F.R. §1.116

Sir:

In response to the Office Action dated November 2, 2004, please amend the
above-identified application as follows: